



Quality policy

We are LyondellBasell – a leader in the global chemical industry creating solutions for everyday sustainable living.

Our Management System applies the quality management principles and requirements to improve performance and enhance customer satisfaction.

We are committed to delivering quality products and services with the 3 C's to quality:

- **Commitment to quality excellence**
We strive for all to embrace a quality culture that raises the bar to excellence in everything we do.
- **Customer centricity**
We are dedicated to being the supplier of choice, by applying outside-in perspective to meet or exceed our customer and regulatory requirements.
- **Continual improvement**
We foster impactful collaboration to drive ever-better performance and fulfill the objectives of our quality management system.

Peter Vanacker
Chief Executive Officer

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